



ACE RECREATIONAL MARINE INSURANCE

CLAIMS PROCEDURES FOR YACHTSMAN[®] AND BOATSMAN[®] POLICIES

First Notice of Loss – Contact Information

Preferred Method of Notification – In the following order, agents should report a new boat or yacht claim to ACE by:

Phone: Call to report loss or damage at: 800 945-7461

Email: Send FNOL to ACE Claims via email to: ApolloRecMarFNOL@acegroup.com

Fax: Submit FNOL via fax to: 877 746-4619

Claims Customer Service and General Inquiries:

ACE Recreational Marine Insurance Claims: 800 748-4909

All other Claims correspondence should be sent to:

Fax: 866 635-5687

Email: Adjuster's email address will be provided with claim acknowledgement

Any Claims documents sent by mail should be addressed to:

ACE USA Claims

P.O. Box 5117

Scranton, PA 18505-0547

Please be sure to clearly indicate both the Addressee and Claim Number on any mailed correspondence.



insured.[®]

Policies issued by ACE American Insurance Co., ACE Fire Underwriters Insurance Co., and Insurance Company of North America – ACE Group companies that are rated A++ (Superior) by A.M. Best Company and AA by Standard & Poor's. Company ratings as of October 1, 2015.

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